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PHILADELPHIA GAS COMMISSION  
- - -  
FY 2024 OPERATING BUDGET  
PUBLIC HEARING

- - -  
June 26, 2023  
10:05 a.m.

- - -  
Via Zoom Videoconference

- - -  
BEFORE: GEMELA N. McCLENDON, ESQ.  
Executive Director

HEIDI L. WUSHINSKE, ESQ.  
Hearing Examiner  
ROSLYN BELL, ESQ.  
Hearing Examiner

ANNA M. CORRADO ROWE  
Senior Analyst  
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- - -  
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COMMUNITY LEGAL SERVICES, INC.

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5

Counsel to Public Advocate

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EARTHJUSTICE

BY: DEVIN McDOUGALL, ESQ.

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PRESENT ON BEHALF OF PGW:

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RAQUEL N. GUZMÁN, ESQ.

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Vice President, Budget and Strategic

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Manager, Budget Reporting

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1 PRESENT ON BEHALF OF PGW: (Continued)

2

REBECCA THAM

3 Administrator, Supplier Diversity Program

4 MARY LYNN O'BOYLE

Administrative Assistant

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6 PRESENT ON BEHALF OF PUBLIC ADVOCATE:

7

LAFAYETTE K. MORGAN

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9 PRESENT ON BEHALF OF POWER INTERFAITH:

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MARK D. KLEINGINNA

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12 PRESENT ON BEHALF OF THE PUBLIC:

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1 PRESENT ON BEHALF OF THE PUBLIC: (Continued)

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RUSSELL HICKS

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STEVE GREENSPAN

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1 EXEC. DIR. McCLENDON: Good morning,  
2 everyone. This is the Philadelphia Gas  
3 Commission's hearing on PGW's FY 2024  
4 Operating Budget.

5 During this meeting we will be  
6 hearing testimony from PGW; the Public  
7 Advocate, as represented by Robert  
8 Ballenger, Esquire; and POWER Interfaith,  
9 the other participant in this proceeding, as  
10 represented by Mr. Devin McDougall.

11 After the end of the testimony by  
12 these participants, members of the public  
13 will have an opportunity to offer their  
14 comments on the operating budget. This is  
15 your time to say what it is that you want  
16 the Commission to consider when reviewing  
17 this operating budget.

18 Each member of the public who wishes  
19 to speak will have three minutes in which to  
20 do so. However, again, we are going to take  
21 up that portion after the primary testimony  
22 by the official participants has been taken.

23 Our court reporter here transcribing  
24 the proceedings is Ms. Sue Migatz.

1 Sue, do you want to go ahead and do  
2 the screenshots of who is present today?  
3 And Commission Staff and the Hearing  
4 Examiners will make sure that as new people  
5 enter, we'll record that information for  
6 you.

7 THE COURT REPORTER: Thank you.

8 Thank you. I have recorded 28  
9 participants, two including myself, my name  
10 and my phone number.

11 EXEC. DIR. McCLENDON: Thank you.

12 It looks like everyone has their full  
13 name showing at this time, so we'll move on  
14 from that.

15 Sue, I guess, do you want to go ahead  
16 and handle the swearing in of the  
17 participants who will be speaking?

18 I know PGW, I guess you guys, all of  
19 your speakers are present, either in the  
20 conference room there or are individually  
21 online. I see Ms. Tham, Mr. Ambrose,  
22 Mr. Berry -- although I don't think  
23 Mr. Berry is slated to speak -- and Mr. Gold  
24 are all on here individually.



1 can begin with the first item on our agenda,  
2 which is Staffing. The testifiers on behalf  
3 of PGW will be Mr. Ambrose and  
4 Ms. Kelly-McDonald.

5 THE COURT REPORTER: I did not swear  
6 in Ms. Kelly-McDonald.

7 MR. DASENT: Ms. McClendon, if I  
8 might, we have some adjustments to discuss,  
9 which will make the morning go a little  
10 quicker, because they are areas of agreement  
11 we can report to you.

12 The first one has to do with  
13 conditional approval for CIS-related labor  
14 and that's a \$1.715 million adjustment. And  
15 it's not a downward adjustment; it's  
16 conditional approval that we agree to.

17 EXEC. DIR. McCLENDON: Okay.

18 MR. DASENT: That's also reported,  
19 just for point of reference, at Public  
20 Advocate Statement 1 at Page 9.

21 The second adjustment relates to the  
22 Enterprise Strategic Services contract,  
23 which is a \$500,000 reduction in the  
24 operating budget, and that's stated at

1 Public Advocate Statement 1 at Page 10 and  
2 also on Schedule LKM-1, Line 2. We agree to  
3 the \$500,000 reduction in the overall budget  
4 request.

5 Retirement Benefit Allocation, PGW  
6 also agrees to a \$598,400 adjustment for  
7 retirement benefit allocation, and that's  
8 reported at PA Statement 1 at 12 to 13 and  
9 Schedule LKM-1, Line 4.

10 That's just a difference in the  
11 allocation reported in the response to  
12 standard interrogatories as opposed to  
13 what's embedded in the filing and the  
14 difference was between 30 and 50 employees  
15 retiring, expected to retire, and we accept  
16 that particular adjustment.

17 Those are the three adjustments.

18 In addition to that, Legal Expenses,  
19 there was some confusion as to whether there  
20 was a redundant reporting for one legal  
21 vendor in OB-ID-2 and I think we've  
22 straightened out that there was no  
23 redundancy there, but that's for  
24 Mr. Ballenger to confirm today.

1 EXEC. DIR. McCLENDON: Okay.

2 Mr. Ballenger, with regard to the  
3 three items that PGW has agreed to, is it  
4 safe to assume that the Advocate accepts  
5 those adjustments?

6 MR. BALLENGER: Yes. Thank you,  
7 Ms. McClendon. We accept all three of those  
8 adjustments and we (inaudible)...

9 THE COURT REPORTER: Rob, we can't  
10 hear you.

11 EXEC. DIR. McCLENDON: Mr. Ballenger,  
12 we are having a hard time hearing you.

13 MR. BALLENGER: I don't know why.

14 Yes, we accept those adjustments and  
15 we also agree with Mr. Dasent that the  
16 proposed adjustment to Legal Fees, which is  
17 a \$450,000 downward adjustment, has been  
18 resolved. We are no longer seeking that  
19 adjustment at this particular time.

20 EXEC. DIR. McCLENDON: Okay.  
21 Perfect.

22 If there is nothing else, then we  
23 will go ahead to the first agenda item,  
24 which is Staffing.

1 MR. DASENT: Mr. Ambrose is our  
2 witness in that area and I have one question  
3 for him, Ms. McClendon.

4 Mr. Ambrose, good morning.

5 MR. AMBROSE: Good morning.

6 MR. DASENT: Have you reviewed the  
7 Public Advocate's testimony regarding labor  
8 expense?

9 MR. AMBROSE: Yes.

10 MR. DASENT: And do you agree with  
11 his recommendation?

12 MR. AMBROSE: No.

13 MR. DASENT: Can you explain?

14 MR. AMBROSE: Yes. As of Friday our  
15 staffing level was at 1,573. Today we just  
16 hired 12 new hires that came onboard, which  
17 put us at 1,585 employees. And we still  
18 have 42 requisitions open that we are  
19 filling by the end of the current fiscal  
20 year, which will bring us up to 1,627.

21 We have one individual that's  
22 retiring in July and August and that's it.

23 Also, PGW just signed a new  
24 collective bargaining agreement with the

1 Union last year for four years, so that will  
2 ease the retirements going forward since  
3 individuals know their benefits are locked  
4 in for those four years. Normally when  
5 there's a change in contract is when we have  
6 a huge number of retirements.

7 MR. DASENT: Based upon that, do you  
8 believe we can meet the 1,637 goal that we  
9 set in the budget?

10 MR. AMBROSE: Yes, I do; for next  
11 year, yes.

12 MR. DASENT: Okay. That's all we  
13 have.

14 EXEC. DIR. McCLENDON: Mr. Ballenger?

15 MR. BALLENGER: At this point, unless  
16 Mr. Morgan has any questions, I'm  
17 comfortable with the record as it stands.  
18 So I will give Mr. Morgan a minute.

19 MR. MORGAN: I agree with you.

20 EXEC. DIR. McCLENDON: So,  
21 Mr. Ambrose, from the Hearing Examiners,  
22 just to confirm, if those 40 outstanding  
23 requisitions are filled, what will PGW's  
24 headcount be?

1 MR. AMBROSE: If we fill the 42 open  
2 requisitions, we'll be at 1,627.

3 EXEC. DIR. McCLENDON: Okay.

4 Are there any questions from the  
5 other Hearing Examiners, Ms. Wushinske or  
6 Ms. Bell?

7 HEARING EXAMINER WUSHINSKE: I don't  
8 have anything, Ms. McClendon.

9 EXEC. DIR. McCLENDON: Ms. Bell, do  
10 you have anything?

11 HEARING EXAMINER BELL: No,  
12 Ms. McClendon. Thank you.

13 EXEC. DIR. McCLENDON: Thank you.

14 If there is nothing else on this  
15 topic, thank you, Mr. Ambrose and  
16 Ms. Kelly-McDonald.

17 Our next topic will be Security with  
18 Ms. Sonia Velazquez.

19 MR. DASENT: Good morning,  
20 Ms. Velazquez. Let me direct the question  
21 to you. Have you reviewed Mr. Morgan's  
22 testimony on behalf of the Public Advocate  
23 suggesting security expense and especially  
24 the RFP for security services, have you

1 reviewed that?

2 MS. VELAZQUEZ: Yes, I have.

3 MR. DASENT: And Mr. Morgan suggests  
4 that the budgeted expense should be approved  
5 only on a conditional basis. Do you agree  
6 with that recommendation?

7 MS. VELAZQUEZ: No, I don't.

8 MR. DASENT: Okay. Can you explain  
9 why?

10 MS. VELAZQUEZ: Yes. RFP-35144 for  
11 security services was issued on April 28 of  
12 this year. PGW is currently reviewing those  
13 submitted proposals.

14 It is anticipated that the new  
15 security contract will bring an increase in  
16 the overall rates as all the proposals that  
17 we have received show rate increases.

18 Further, security overall has been  
19 increased due to elevated crime trends, such  
20 as trespassing, robberies, and property  
21 theft.

22 We also increased the staffing levels  
23 to accommodate the opening of the North  
24 Operations Center.

1           The FY '22-'23 budget reflects rates  
2           set in 2019. Without question, we need  
3           authorized funding to pay the vendors  
4           selected pursuant to this RFP.

5           Our goal is to spend less than the  
6           budgeted amount, but we need authorization  
7           to negotiate the new contract and replace  
8           the contract that expires shortly. The size  
9           of this budget item is required to meet the  
10          needs of our facilities to keep them safe.

11          MR. DASENT: Ms. Velazquez, when  
12          exactly does the contract expire?

13          MS. VELAZQUEZ: The contract expires  
14          August 31, 2023.

15          MR. DASENT: And you need  
16          authorization in place to pay the vendor; is  
17          that my understanding?

18          MS. VELAZQUEZ: Yes, we need for the  
19          new contract to be able to negotiate the  
20          contract with the new vendor that has  
21          submitted proposals.

22          MR. DASENT: Do you have enough time  
23          to jump through all the hoops of conditional  
24          funding should that be a requirement here?

1 MS. VELAZQUEZ: No. I believe that  
2 the timing is very short because if we have  
3 to go with a new contract, there's different  
4 steps and hurdles in the proposal that need  
5 to be addressed and as such the timing is  
6 very short since a new contract has to be in  
7 place by August 1 for it to allow for a  
8 transitional period for the selected vendor  
9 that will take over the contract  
10 September 1.

11 MR. DASENT: What's the uncertainty  
12 of this process other than an RFP by its  
13 nature isn't known until it's finalized and  
14 the contract is awarded? Where is the  
15 uncertainty?

16 MS. VELAZQUEZ: The uncertainty comes  
17 from the procurement process of trying to  
18 select a proposed vendor that will fit the  
19 needs of PGW.

20 MR. DASENT: Thank you. That's all  
21 we have.

22 EXEC. DIR. McCLENDON: Mr. Ballenger?

23 MR. BALLENGER: Yes. Thank you,  
24 Ms. McClendon.

1                   And Ms. Velazquez, if I may, just a  
2                   couple of questions.

3                   Under the proposed new contract do  
4                   you anticipate paying for the entire year's  
5                   security expenses up front?

6                   MS. VELAZQUEZ: No. They're paid on  
7                   a weekly basis of billing from the  
8                   contractor. So once the guards work at PGW,  
9                   we pay the vendor. We don't pay for them up  
10                  front. We pay for them as the services are  
11                  done.

12                  MR. BALLENGER: I see. Okay. And  
13                  you said it's weekly? You're proposing a  
14                  weekly payment?

15                  MS. VELAZQUEZ: Under the current  
16                  contract it's a weekly billing.

17                  MR. BALLENGER: Could that change  
18                  under the proposed contract?

19                  MS. VELAZQUEZ: Under the RFP that  
20                  was submitted, we listed that billing must  
21                  be done within 15 days from the date that  
22                  the services were rendered.

23                  MR. BALLENGER: Okay. And if  
24                  conditional funding was simply conditioned

1           upon a successful negotiated contract and  
2           then funding was released, would you  
3           anticipate that taking more than 15 days?

4                     MS. VELAZQUEZ:    Yes.

5                     MR. BALLENGER:    On what basis?

6                     MS. VELAZQUEZ:    On the basis that we  
7           have to negotiate with the vendor the  
8           different elements of the billing that are  
9           outlined in the RFP.  So we would have to  
10          also get additional approval to negotiate  
11          the contract.

12                    MR. BALLENGER:    I guess I'm  
13          struggling a little bit with the idea that  
14          you need additional approval because  
15          conditional funding is included in the  
16          budget.  So you will have the amount that  
17          you propose to spend here in the budget.  It  
18          just wouldn't be available for expenditure  
19          until you actually entered into the  
20          agreement.  That's the only condition that's  
21          proposed here.

22                    MS. VELAZQUEZ:    Correct.  When we  
23          negotiate with the vendor, we would like to  
24          be able to say that we will definitely have

1 authorization to spend that money over the  
2 three-year term of the contract.

3 MR. BALLENGER: Okay.

4 All right. I don't have any  
5 additional questions at this time.

6 Mr. Morgan, do you?

7 MR. MORGAN: No, I do not.

8 EXEC. DIR. McCLENDON: Okay.

9 Are there any questions from the  
10 Hearing Examiners on this topic?

11 HEARING EXAMINER BELL: No.

12 HEARING EXAMINER WUSHINSKE: Nothing  
13 from me, thank you.

14 EXEC. DIR. McCLENDON: Thank you.

15 Thank you, Ms. Velazquez.

16 Next on the agenda is Corporate  
17 Communications and External Affairs with  
18 Mr. David Forde.

19 MR. DASENT: Good morning, Mr. Forde.

20 MR. FORDE: Good morning.

21 MR. DASENT: Have you reviewed the  
22 Public Advocate's testimony regarding  
23 government relations expenses in the amount  
24 of \$100,000?

1 MR. FORDE: I have.

2 MR. DASENT: Do you agree with the  
3 recommendation?

4 MR. FORDE: I do not.

5 MR. DASENT: Can you explain why?

6 MR. FORDE: So the Advocate is  
7 recommending that the FY '24 budget should  
8 be reduced by \$100,000; therefore,  
9 eliminating planned expenditures for  
10 government relations services.

11 It has been shared with me that the  
12 Advocate has made this recommendation in the  
13 past for a number of years now to exclude  
14 those expenditures related to government  
15 relations, which is referred to as lobbying  
16 in its testimony.

17 That position has historically been  
18 based on PUC precedent, I've been told, and  
19 ratemaking principles which are no longer  
20 applicable here. So I would suggest that  
21 the lawyers brief this issue once again.

22 I would humbly suggest that the  
23 Commission should note the multitude of  
24 benefits derived from government relations

1 services as detailed in our discovery  
2 response and in testimony by others. Such  
3 benefits include most prominently LIHEAP and  
4 CRISIS grants and other assistance for our  
5 most vulnerable customers.

6 Just for your education, PGW is  
7 securing \$34 million in LIHEAP assistance in  
8 FY '22 and in addition assistance in the  
9 amount of \$30.2 million has been secured in  
10 FY '23 to date.

11 In addition to heating assistance,  
12 PGW advocacy support efforts are related to  
13 pipeline and infrastructure safety, home  
14 repair programs, workforce development  
15 opportunities, and a host of other customer  
16 issues related to safety and reliability.

17 If removed, potentially millions of  
18 dollars of additional revenue from  
19 ratepayers would be required in order to  
20 make up for the reduction in government  
21 funds received by PGW.

22 Those are the reasons why I would  
23 disagree with the Advocate's position.

24 MR. DASENT: Now, POWER Interfaith

1           also makes a similar recommendation to  
2           remove what they call lobbying services or  
3           lobbying activities from the budget. Do you  
4           disagree with POWER for the same reasons you  
5           just expressed?

6                     MR. FORDE: Yes, I do disagree.

7                     MR. DASENT: Okay.

8                     That's all we have.

9                     EXEC. DIR. McCLENDON: Mr. Ballenger?

10                    MR. BALLENGER: Mr. Forde, one of the  
11           things that you said was that you said that  
12           the lobbying expense and the proposal to  
13           exclude lobbying expense was based on -- and  
14           I wrote it down here -- you said ratemaking  
15           principles not applicable here. Could you  
16           expand upon that, please?

17                    MR. FORDE: That would be difficult  
18           for me to do so because I don't have that  
19           frame of reference. That was shared to me  
20           by our attorneys.

21                    MR. BALLENGER: I see. Okay. So  
22           that was something shared with you  
23           presumably by counsel?

24                    MR. FORDE: That's correct, yes, sir.

1 MR. BALLENGER: You also mentioned  
2 LIHEAP as one of the major benefits of this  
3 expenditure.

4 Just checking in about LIHEAP, you're  
5 aware that LIHEAP has been around for about  
6 four decades or so at this point? Are you  
7 aware of that?

8 MR. FORDE: Yes.

9 MR. BALLENGER: Okay. So can you  
10 quantify for me the risk that excluding  
11 \$100,000 from PGW's budget is going to  
12 deprive PGW of LIHEAP funds that it has  
13 received for the last 43 years?

14 MR. FORDE: That's not something that  
15 I can quantify. What I can say is that  
16 having government relations professionals in  
17 Harrisburg continuously advocating for  
18 increases in those numbers is something that  
19 can only benefit customers.

20 MR. BALLENGER: Okay. I don't have  
21 any additional questions at this time.

22 I'll let Mr. Morgan chime in if he  
23 does and otherwise turn it over to  
24 Mr. McDougall.

1 MR. MORGAN: I don't have anything  
2 additional.

3 EXEC. DIR. McCLENDON: Thank you.

4 Mr. McDougall, do you have any  
5 questions for the witness?

6 MR. McDOUGALL: Yes, Ms. McClendon.  
7 Thank you.

8 I wanted to go over briefly the  
9 interrogatory response of the Company  
10 relating to the government relations  
11 function. It was attached as Exhibit MDK-6  
12 to the testimony of Mark Kleinginna.

13 One of the questions that we had is  
14 about understanding the change in  
15 nomenclature. It appears this expense was  
16 characterized as lobbying in the FY '23  
17 operating budget, it has been referred to as  
18 government relations in the FY '24, and we  
19 had asked about that in POWER-I-6a. and we  
20 asked what's the difference basically  
21 between government relations and lobbying  
22 services.

23 The response was that the government  
24 relations function has been transferred to a

1 new internal business owner within PGW. And  
2 I was wondering if you could elaborate on  
3 who the old business owner was, who the new  
4 business owner is, and how that affects the  
5 substance of the activity.

6 MR. FORDE: So given my newness to  
7 the Company, I don't know the previous  
8 owner. What I can share with you is that  
9 the current owner is Ms. Melanie McCottry  
10 and I work with Melanie and I would be the  
11 partner in that.

12 In terms of the nomenclature,  
13 "government relations" is probably something  
14 I would consider as something that is not  
15 just lobbying but it is more along the lines  
16 of information-sharing and building up  
17 relations with folks that go beyond just  
18 talking about particular legislative  
19 opportunities.

20 For example, there are government  
21 officials that will share with our  
22 government services team in Harrisburg  
23 because they see them an issue that might be  
24 happening in their district. They share

1           that with us, our folks on the ground in  
2           Harrisburg share that with us, and then  
3           we're able to assist in whatever that matter  
4           is.

5                       MR. McDOUGALL: Thank you.

6                       And we also asked about the  
7           difference between government affairs and  
8           public affairs support services, which is a  
9           separate line item. Can you elaborate on  
10          the difference between those expenditures?

11                      MR. FORDE: Unfortunately, I cannot  
12          because I am not familiar with what the  
13          public affairs expenditures are. I am only  
14          in touch right now with the government  
15          relations structure.

16                      MR. McDOUGALL: Okay. So that's  
17          handled by someone other than you and  
18          Ms. McCottry?

19                      MR. FORDE: Someone other than me,  
20          for sure. It probably would be addressed by  
21          Ms. McCottry.

22                      MR. McDOUGALL: Okay. And then we  
23          received a response to our question about  
24          whether PGW plans to expend any funds on

1 lobbying services in FY '24 and the response  
2 was not at this time. Can you elaborate on  
3 that?

4 MR. FORDE: Forgive me, sir. If I  
5 heard the question correctly, if we are  
6 planning to have government relation  
7 services in FY '24?

8 MR. McDOUGALL: Well, the question as  
9 stated was whether PGW planned to expend any  
10 funds on lobbying services in FY '24 and the  
11 answer was not at this time.

12 MR. FORDE: Yes. I would agree, as I  
13 guess it is termed as lobbying services,  
14 something in addition to our government  
15 relations services, I don't believe so.  
16 It's strictly what we are requesting through  
17 government relations; nothing additional to  
18 that.

19 MR. McDOUGALL: Okay. So the money  
20 that has been sort of slated under  
21 government relations, that will be spent.  
22 But the answer here is sort of built on the  
23 idea that government relations is zero  
24 percent lobbying, so the spending is just

1 government relations.

2 So given that the Company is taking  
3 the position that's not lobbying, it's  
4 accurate to say that there will be zero  
5 dollars spent on lobbying in FY '24? I just  
6 want to understand the basis on which the  
7 Company says there will be no spending on  
8 that.

9 MR. DASENT: Please note our  
10 objection. The witness didn't say that.  
11 Government relations subsumes all  
12 activities, including lobbying services. We  
13 are not expending anything in addition on  
14 lobbying services. That's what I heard.

15 Please correct me if I'm wrong,  
16 Mr. Forde.

17 MR. FORDE: That is how I would  
18 characterize it, yes.

19 MR. McDOUGALL: Yes. Understood.  
20 I'm just trying to understand what the  
21 meaning of the interrogatory response is and  
22 that's what I'm understanding, is that what  
23 this means is just that the government  
24 relations spending is not understood to be a

1 lobbying expense by the Company, so it's  
2 accurate to say no in response to a question  
3 about whether there is any lobbying spend in  
4 FY '24. I'm just trying to clarify what the  
5 lay of the land is. So I appreciate that.

6 And then we had asked about Gmerek  
7 Government Relations and it's accurate that  
8 they're the only vendor under contract for  
9 this expenditure?

10 MR. FORDE: That is correct.

11 MR. McDOUGALL: Okay. And we had  
12 asked about the issues upon which they were  
13 going to be engaged and the answer was  
14 issues specifically beneficial to PGW  
15 ratepayers and I wanted to ask: Is that  
16 something that's identified on a yearly  
17 basis or is that included in the ongoing  
18 Gmerek contract?

19 MR. FORDE: Could you ask that  
20 question one more time, Mr. McDougall?

21 MR. McDOUGALL: Absolutely. Yes.  
22 Sorry if that wasn't clear.

23 We are looking to understand what  
24 issues and positions the government

1 relations vendor will be engaging on and you  
2 spoke to that earlier at a high level, about  
3 LIHEAP, and when we asked what issues and  
4 positions the vendor will be engaged for in  
5 FY '24, the answer was issues specifically  
6 beneficial to PGW ratepayers, so none  
7 specifically identified.

8 And so in order to try to understand  
9 what the spend will do, I've sort of set up  
10 the foundation question. With the Gmerek  
11 contract, I understand it's a multiyear  
12 contract. Have they sort of been given  
13 their marching orders at the start of the  
14 contract so you know what you're getting for  
15 the money or is it on a yearly basis the  
16 Company will give them specific stuff,  
17 here's what you're doing for this year?

18 Does that make sense, the question?

19 MR. FORDE: It does. Thank you for  
20 repeating it.

21 So the answer to that question is  
22 they are not given any sort of marching  
23 orders in that. Much of what Gmerek does is  
24 really in response to much of what is

1           happening legislatively on the state level.  
2           So we don't really drive that agenda, our  
3           legislators and Governor do, and they are  
4           consistently observing what's happening and  
5           reporting that.

6                     MR. McDOUGALL: Thank you. Let me  
7           check in with Mr. Kleinginna.

8                     Mr. Kleinginna, do you have any  
9           followup on the topic of lobbying and  
10          government relations?

11                    MR. KLEINGINNA: No, I don't.

12                    MR. McDOUGALL: Okay. That's all  
13          from us on this topic.

14                    EXEC. DIR. McCLENDON: Okay. Thank  
15          you.

16                    Do the Hearing Examiners have any  
17          questions?

18                    HEARING EXAMINER BELL: No,  
19          Ms. McClendon.

20                    HEARING EXAMINER WUSHINSKE: I don't  
21          have anything, Ms. McClendon. Thank you.

22                    EXEC. DIR. McCLENDON: Thank you.

23                    MR. BALLENGER: Can I ask one more  
24          quick question? I'm sorry.

1 EXEC. DIR. McCLENDON: Proceed.

2 MR. BALLENGER: Thank you.

3 Is it safe to assume that the  
4 contract with Gmerek is the same contract  
5 that's been in place for past budget  
6 proceedings where PGW pays regardless of the  
7 amount of work that Gmerek does?

8 MR. FORDE: I don't know that it's  
9 actually set up in that way. No. It  
10 certainly is more geared towards paying for  
11 what Gmerek does.

12 MR. BALLENGER: Sorry; if I  
13 understood correctly from past budget  
14 proceedings, the question that we asked in  
15 the past is, well, if there's nothing  
16 happening legislatively or otherwise in  
17 Harrisburg that affects PGW or its  
18 customers, that Gmerek gets paid anyway. Is  
19 that inaccurate?

20 MR. FORDE: Yes, I would say that is,  
21 at least under the current contract; yes.  
22 They get paid through what they bill; that  
23 is, they are not paid a flat fee.

24 MR. BALLENGER: So can you tell me

1           how the \$100,000 was calculated then?

2                   MR. FORDE:   The \$100,000 was  
3           calculated in the sense that you put in that  
4           size of a number to ensure that you have the  
5           coverage necessary for whatever may happen  
6           in Harrisburg.  There's nothing that you can  
7           do to really predict what is going to happen  
8           and it is entirely possible that that might  
9           not even be enough.  But it's a figure that  
10          we seem relatively comfortable with that  
11          would provide us enough coverage under most  
12          circumstances.

13                   MR. BALLENGER:  So I guess maybe I'm  
14          going to suggest a transcript response here,  
15          if that's okay, that we can have the actual  
16          expenditures for Gmerek for the last three  
17          fiscals.

18                   MR. DASENT:  We can supply that.

19                   EXEC. DIR. McCLENDON:  Okay.  So that  
20          will be TR-1:  Provide actual  
21          expenditures -- what was the time period,  
22          Mr. Ballenger?

23                   MR. BALLENGER:  The prior three  
24          fiscals, including obviously, you know, as

1 stated, fiscal '23 year to date.

2 EXEC. DIR. McCLENDON: All right. So  
3 TR-1 is provide expenditures for the prior  
4 fiscal year plus the actual year-to-date  
5 expenditures for the Gmerek contract.

6 MR. BALLENGER: Yes. I was actually  
7 asking for three years' data, so that would  
8 be fiscal '21, '22, and '23, you know,  
9 estimated actuals.

10 MR. DASENT: Got it.

11 EXEC. DIR. McCLENDON: Okay.

12 Okay. If there is nothing else on  
13 this topic, then thank you. We have the TR  
14 recorded.

15 If there are any more accumulated  
16 during this proceeding, we will go over  
17 those at the end of this hearing.

18 So thank you, Mr. Forde.

19 Next up we have Mr. Cassidy. Has  
20 Mr. Cassidy joined?

21 MS. O'BOYLE: No. He's going to hop  
22 on the call.

23 MR. GALLAGHER: He's going to call  
24 in.

1 EXEC. DIR. McCLENDON: I guess then  
2 while we wait, because he has not joined us  
3 yet, and in the interest of not wasting  
4 time, would it be okay if we had Ms. Tham?

5 Is it Ms. Tham or is it Than? I have  
6 seen two different spellings of your name.

7 MS. THAM: My last name is pronounced  
8 Tham.

9 EXEC. DIR. McCLENDON: Okay. Thank  
10 you. If it's okay, we'll move on to the DBE  
11 report with Ms. Tham.

12 MS. THAM: All right. Good morning,  
13 everyone.

14 EXEC. DIR. McCLENDON: Ms. Tham,  
15 actually Mr. Dasent kind of introduces you.  
16 Sorry; I know this is your first time.

17 MS. THAM: My apologies.

18 EXEC. DIR. McCLENDON: No worries at  
19 all.

20 MR. DASENT: Good morning, Ms. Tham.  
21 My understanding is you are going to provide  
22 us with an update and a little more detailed  
23 background concerning DBE forecasting for  
24 the coming year, and I hope you will help us

1 with that.

2 MS. THAM: Correct. I'll try my  
3 best.

4 Again, good morning, everyone. So we  
5 just did a line-by-line assessment overview  
6 of our fiscal year '24 capital budget for  
7 potential DBE opportunities.

8 I would just like to report that  
9 PGW's final DBE forecast low was reported as  
10 12.03%, which is approximately \$17.5  
11 million; and our final DBE forecast high was  
12 reported as 21.7%, which is approximately  
13 \$31.7 million.

14 Also out of that we continue to do  
15 business as usual. However, here are some  
16 key points.

17 So we have recently implemented our  
18 revised procurement rules, practices, and  
19 best volume procurement. With that we have  
20 increased our procurement thresholds and  
21 they now mirror the City of Philadelphia's  
22 thresholds. We utilize best volume  
23 procurement how we see fit.

24 We also use ProcureWare, which is our

1 electronic bidding portal for all of our  
2 procurement opportunities. Last week we  
3 have implemented reverse auction, an  
4 additional procurement method that we have  
5 not used yet.

6 Each of the aforementioned changes  
7 that I mentioned in our procurement rules  
8 were implemented during the pandemic period.  
9 For example, ProcureWare was implemented in  
10 March of 2020 and our new procurement rules  
11 and best practices were implemented in  
12 January of 2021.

13 These changes have allowed us to  
14 continue diversifying our supply chain  
15 practices and increase the utilization and  
16 inclusion of diverse and local businesses in  
17 our procurement and contract award  
18 opportunities.

19 Additionally, it has given us the  
20 opportunity to be transparent with our  
21 procurement practices and also procurement  
22 opportunities, especially for construction  
23 projects, so we can increase the  
24 participation goals and contractor

1 commitments in both professional and  
2 nonprofessional services.

3 All of that being said, I would like  
4 to also give a brief overview of our DBE  
5 goals.

6 Our corporate goal for DBE  
7 participation in fiscal year 2023 was 28%.  
8 Our corporate goal in achieving and meeting  
9 this goal has grown over the last few years.  
10 We went from a 17% goal in fiscal year 2017  
11 to a 28% goal this year, fiscal year 2023.  
12 And if the opportunities present themselves,  
13 we will hope to end the fiscal year on a  
14 good note.

15 I would like to also report that one  
16 of PGW's fiscal year '23 goals is to develop  
17 and implement a small business development  
18 program, which will grow the capacity of  
19 local and diverse businesses participating  
20 in PGW procurement opportunities.

21 To summarize our current progress, we  
22 are currently planning out the full program  
23 and are slated to begin in Quarter 1 of  
24 fiscal '24. We have accomplished a few

1 milestones, which include completing the  
2 preliminary program structure, design, and  
3 program planning outline.

4 We have identified the cohort and the  
5 area of spend will be gas main construction  
6 projects. We have established a timeline,  
7 the cohort learning modules, identified  
8 program speakers, and our procurement  
9 recruitment process for those that will  
10 participate in the program.

11 We have also planned the participant  
12 outreach, determining the program metrics  
13 and baseline. We are in the process of  
14 finalizing and issuing the questionnaire to  
15 get the recruits and we are also developing  
16 a program by wish and committee.

17 Lastly, in my report I would like to  
18 also highlight the recent awards and  
19 recognition that PGW has received over the  
20 past two years.

21 In 2020 we received the Partner of  
22 the Year award from the Women Business  
23 Enterprise Center. In 2021 we received the  
24 Regional Corporate Partner of the Year from

1 the Eastern Minority Supplier Development  
2 Council. And, lastly, in 2021 Dr. Erica  
3 Patterson also received the Champion award  
4 and a City citation for that Champion award.

5 Thank you for your time and that ends  
6 my DBE report.

7 EXEC. DIR. McCLENDON: Thank you,  
8 Ms. Tham.

9 Ms. Anna Rowe of the Gas Commission  
10 is the person that primarily handles and  
11 monitors our DBE materials and so I am going  
12 to ask her: Ms. Rowe, do you have any  
13 questions for Ms. Tham?

14 MS. ROWE: No, I don't. Thank you,  
15 Ms. McClendon.

16 And thank you for all the  
17 information, Ms. Tham.

18 EXEC. DIR. McCLENDON: Thank you.

19 As the DBE issue was a Gas Commission  
20 question and issue, I am assuming that  
21 Mr. Ballenger and Mr. McDougall do not have  
22 any questions. However, I will just as a  
23 courtesy ask.

24 Mr. Ballenger?

1 MR. BALLENGER: Thank you,  
2 Ms. McClendon.

3 And thank you, Ms. (inaudible)...

4 EXEC. DIR. McCLENDON: We can't hear  
5 you again. I'm not sure what's going on.  
6 It sounds almost like your mic might be  
7 covered by something and so it's very  
8 muffled.

9 MR. BALLENGER: I'm sorry; I think  
10 sometimes that just happens with this  
11 computer. Can you hear me?

12 EXEC. DIR. McCLENDON: We can. It's  
13 a little difficult, but we can. If you get  
14 closer, slightly closer --

15 MR. BALLENGER: I'm going to hit my  
16 head on the screen.

17 EXEC. DIR. McCLENDON: Right there is  
18 good.

19 MR. BALLENGER: All right.

20 MR. DASENT: Hit it another time.

21 MR. BALLENGER: Thank you,  
22 Ms. McClendon.

23 I'll take you up on that, Mr. Dasent.  
24 And thank you, Ms. Tham, for your

1 testimony here today. We have no questions.

2 EXEC. DIR. McCLENDON: Okay.

3 Mr. McDougall?

4 MR. McDOUGALL: Thank you. We have  
5 no questions.

6 EXEC. DIR. McCLENDON: Thank you.

7 Thank you, Ms. Tham, and welcome to I  
8 guess this operating budget team. I know  
9 that you are new to this position and this  
10 is your first time participating, so thank  
11 you very much for your time.

12 I note that Mr. Cassidy did join the  
13 meeting, so we will go back to Facilities.

14 Mr. Dasent.

15 MR. DASENT: Yes. Good morning,  
16 Mr. Cassidy.

17 THE COURT REPORTER: Before you  
18 begin, I need to swear him in.

19 - - -

20 (Whereupon, the witness, DANIEL  
21 CASSIDY, was sworn.)

22 - - -

23 EXEC. DIR. McCLENDON: Mr. Dasent,  
24 you can proceed.

1 MR. DASENT: Thank you.

2 Mr. Cassidy, have you reviewed the  
3 Public Advocate's testimony regarding water  
4 expenses?

5 MR. CASSIDY: I have.

6 MR. DASENT: Mr. Morgan makes a  
7 \$126,000 adjustment. They're reducing the  
8 budget in that amount. Do you agree with  
9 that recommendation?

10 MR. CASSIDY: I do not.

11 MR. DASENT: Now, can you tell us  
12 why?

13 MR. CASSIDY: Because we increased  
14 the budget by that amount for water because  
15 the North Operations Center has started  
16 operating. We will be paying that bill  
17 throughout fiscal year '24 and the sites  
18 that will potentially close as a result of  
19 North Operations Center being open will  
20 still be in operation for most of the year  
21 and will likely be in PGW's possession for  
22 the entire fiscal year.

23 MR. DASENT: What's the basis for  
24 this spending item then? Do you want to

1 have resources when the bill comes?

2 MR. CASSIDY: Yes, because in  
3 addition to our normal water bills for most  
4 of the year, we will also have the North  
5 Operations Center water bill. So we're  
6 preparing for the extra bill that we will  
7 have in fiscal year '24.

8 MR. DASENT: Are you estimating that  
9 there may be a reduction in the bill in  
10 other facilities as the year goes on and  
11 certainly getting into the next fiscal year?

12 MR. CASSIDY: Yes, we are. So when  
13 the other sites are exited as a result of  
14 the North Operations Center occupancy, the  
15 bills will reduce to minimal usage, and  
16 ultimately in the following fiscal years  
17 those sites will no longer be in the  
18 possession of PGW so those bills will be  
19 eliminated completely.

20 MR. DASENT: Now, am I correct that  
21 you have not terminated services for any of  
22 the buildings that we are exiting as of  
23 right now?

24 MR. CASSIDY: Correct.

1 MR. DASENT: And by "terminating  
2 services" I mean filing a deed permit or the  
3 necessary permit so you are not getting any  
4 additional bills either for stormwater or  
5 sanitary sewer or water service. You have  
6 not done that yet.

7 MR. CASSIDY: Correct; not at the  
8 existing PGW sites.

9 MR. DASENT: Okay. That's all we  
10 have.

11 EXEC. DIR. McCLENDON: Mr. Ballenger?

12 MR. BALLENGER: Yes. If I could just  
13 have one minute, I will be right there.

14 EXEC. DIR. McCLENDON: No problem.

15 MR. BALLENGER: Okay. Thank you. I  
16 just wanted to have in front of me the  
17 buildings that are being exited as a result  
18 of the North Operations Center just to  
19 confirm that.

20 We're talking about Castor. Is that  
21 Castor Station?

22 MR. CASSIDY: Correct.

23 MR. BALLENGER: Okay. 1800; right?

24 MR. CASSIDY: Correct.

1 MR. BALLENGER: Tioga?

2 MR. CASSIDY: It's either Tioga or  
3 Belfield, one of those two.

4 MR. BALLENGER: Meter Shop?

5 MR. CASSIDY: Correct.

6 MR. BALLENGER: And I have here  
7 Transportation.

8 MR. CASSIDY: Correct. That's 1849.

9 MR. BALLENGER: 1849, okay. I'm just  
10 going to write that down because I hadn't  
11 known it as Transportation.

12 Okay. So that's a lot of facilities.  
13 Correct me if I'm wrong, but doesn't the  
14 North Operations Center have what are called  
15 SMPs or stormwater management practices in  
16 place?

17 MR. DASENT: If you know.

18 MR. CASSIDY: Yeah. I am not  
19 positive. I wasn't prepared to talk about  
20 all the stormwater management at North  
21 Operations Center. But I could find out.

22 MR. BALLENGER: I'm just looking back  
23 at a presentation that said that the North  
24 Operations Center would be able to manage --

1 I'm trying to find the exact number -- I  
2 believe it was 5 million gallons of  
3 rainwater was given.

4 MR. CASSIDY: I would have to check  
5 to verify that.

6 MR. BALLENGER: Okay. So subject to  
7 that, does that sound about right?

8 MR. DASENT: If you know,  
9 Mr. Cassidy.

10 MR. CASSIDY: No. I would have to  
11 check on stormwater management.

12 MR. BALLENGER: And do you know what  
13 percentage of PGW's current water bills is  
14 stormwater at the various facilities that  
15 will be exited?

16 MR. CASSIDY: I don't. I'd have to  
17 check on that as well. But they're all  
18 buildings with very little land outside of  
19 the building footprint, which is a much  
20 different situation than at the NOC. We  
21 have a larger parking surface and land area  
22 than at the other sites.

23 But, again, I would have to check to  
24 see what the situation is with the

1 stormwater.

2 MR. BALLENGER: I'm just looking,  
3 because it's available on the City's  
4 stormwater map, I'm just looking at the 1800  
5 North 9th Street. It comes up as 1800 to  
6 1864 North 9th and it reports the monthly  
7 stormwater charge is \$961. Does that sound  
8 about right?

9 MR. CASSIDY: If that's what's  
10 reported, it could be. But, again, I'd have  
11 to check.

12 MR. DASENT: Is this a transcript  
13 request, Mr. Ballenger? -- because otherwise  
14 we're just speculating.

15 MR. BALLENGER: Well, I think it's  
16 public data, so I don't think it's  
17 speculation. It's publicly reported.

18 But I'll move along anyway because I  
19 think more importantly, would you agree that  
20 the North Operations Center has more  
21 efficient appliances than, for example, the  
22 1800 building?

23 MR. CASSIDY: Yes. Meaning plumbing  
24 fixtures?

1 MR. BALLENGER: Yes, exactly.

2 MR. CASSIDY: Things like urinals and  
3 toilets?

4 MR. BALLENGER: Exactly. I'm  
5 assuming that a building that PGW has owned  
6 for, you know, many, many years has much  
7 older fixtures.

8 MR. CASSIDY: Right.

9 MR. BALLENGER: Okay. And so a newly  
10 constructed building I'm assuming has far  
11 more efficient plumbing or far less water  
12 usage required in order to do the various  
13 things that need to be done. Is that  
14 correct?

15 MR. CASSIDY: Well, I can say, I  
16 think it's safe to say the building from a  
17 water perspective is more efficient. But it  
18 is a building that, again, is replacing, you  
19 know, again, five sites. And, you know, as  
20 a total, again, I would have to look at how  
21 many fixtures we have and if it's the same.

22 But as a general statement, the  
23 building certainly is more efficient from a  
24 water perspective as it has been built to

1 current code as well.

2 MR. BALLENGER: It's still PGW's plan  
3 to have 640 employees at the North  
4 Operations Center?

5 MR. CASSIDY: That's approximately  
6 the number as was reported. I think you are  
7 probably looking at the original plan of how  
8 many people are going to move here.

9 MR. BALLENGER: I am, yes. Thank  
10 you.

11 MR. CASSIDY: It's approximately that  
12 number of people, yes, many of whom would be  
13 transient, just coming in in the morning,  
14 parking their car, taking a PGW vehicle,  
15 coming back at the end of the day,  
16 potentially using the lockers.

17 But, yes, that many people would be  
18 approximately coming in and out the door  
19 every day at this facility, at the NOC.

20 MR. BALLENGER: Okay. I will see if  
21 Mr. Morgan has any questions, but I think  
22 that wraps it up for me.

23 MR. MORGAN: I don't have anything  
24 additional.

1 EXEC. DIR. McCLENDON: Okay. Thank  
2 you very much.

3 If there is nothing else on  
4 Facilities, the final topic on the agenda is  
5 Sustainability with Mr. Elliott Gold.

6 MR. DASENT: Good morning, Mr. Gold.

7 MR. GOLD: Good morning.

8 MR. DASENT: Have you reviewed  
9 Mr. Kleinginna's testimony regarding  
10 sustainability initiatives?

11 MR. GOLD: Yes, I have.

12 MR. DASENT: Now, he makes  
13 recommendations concerning \$200,000 worth of  
14 proposed spending related to sustainability  
15 initiatives and he suggests approval or  
16 recommends approval on a conditional basis.  
17 Do you agree with this recommendation?

18 MR. GOLD: No, I do not.

19 MR. DASENT: Can you explain why?

20 MR. GOLD: Sure. So I'll start by  
21 noting that POWER supports PGW's  
22 sustainability programming and the spending  
23 for that program, which we appreciate, and I  
24 think it's important to note because I think

1 we're on the same page in terms of this  
2 work, the sustainability program work, to be  
3 done.

4 We do not agree with the specifically  
5 prescribed stakeholder engagement proposed  
6 for a couple reasons that I'll get into.

7 First, they're based on a false  
8 premise that PGW did not perform stakeholder  
9 engagement when we do. We have addressed  
10 this in past proceedings and I'll explain  
11 again today, we routinely are engaging all  
12 of our stakeholders.

13 We routinely engage our customers on  
14 their experiences and their priorities and  
15 preferences. And whenever we're considering  
16 work, new services or potential new  
17 programming, which we do, our customers are  
18 a critical perspective that we ensure to  
19 build into our process to gain interest and  
20 also to inform our design.

21 And I think it's important to note  
22 that when we do this customer engagement, we  
23 put careful thought into making sure that it  
24 is as inclusive and representative of all of

1           our customers across the full spectrum of  
2           all of our customers and constituencies,  
3           their demographics, as best we can.

4                     We want to make sure that we are not  
5           overly catering to any one specific  
6           constituency over the others as we have to  
7           serve all our customers.

8                     So we do an amount of stakeholder  
9           engagement already. It's not to say that we  
10          just want to stop and keep doing exactly  
11          what we're doing right now. We have been  
12          and will continue to explore and provide new  
13          tactics and try new ways of engaging with  
14          our stakeholders.

15                    Our Energy Innovation Symposium that  
16          we just launched this past year is one  
17          example of that. Now, I'm not saying that  
18          that symposium was perfect, but the point is  
19          it's a creative idea that we launched this  
20          last year of new ways of engaging and we  
21          hope to build that out and maybe even  
22          continue into an ongoing series if that  
23          makes sense.

24                    So we are doing stakeholder

1 engagement. We are exploring new ways of  
2 doing so. We do not agree with having  
3 specific externally imposed additional  
4 processes and requirements down to the  
5 individual tactic level put upon us.

6 And this goes to the second point on  
7 why I don't agree with their recommendation,  
8 which is recognizing how incredibly  
9 regulated and transparent PGW currently is  
10 and I think sometimes we all take that for  
11 granted.

12 Between our local and statewide  
13 regulatory structure we must be one of the  
14 most regulated natural gas utilities in the  
15 country. At the local level we have more  
16 public review than any other City agency,  
17 and this very operating budget proceeding is  
18 the perfect example of this, which includes  
19 a fully litigated process with data requests  
20 and testimony and public comment. That's  
21 pretty unique.

22 We have a very uniquely complicated  
23 governance and regulatory framework. Now,  
24 none of this is said to complain. We work

1 for the public. But I do object to the  
2 characterization that we don't engage our  
3 stakeholders and we object to proposals to  
4 layer more, additional, specifically defined  
5 regulatory process and requirements and  
6 reporting on top of all of the engagement  
7 and outreach and reporting we already have  
8 in place.

9 So this is about PGW's proposed line  
10 item for approximately \$200,000 to support  
11 sustainability programs. That's the topic  
12 here; right?

13 The question isn't about whether we  
14 should be doing this program or not and  
15 whether it should be funded. POWER supports  
16 it. This is not about whether or not PGW  
17 should be doing stakeholder engagement or  
18 not. We are.

19 Increasingly my perspective at least  
20 is this is about POWER wanting to dictate  
21 more and more specifically exactly how we do  
22 work. This seems to be about POWER wanting  
23 to increasingly insert themselves into  
24 internal PGW management decision-making and

1 operations.

2 Now, again, regulation and oversight  
3 clearly has an important role and we respect  
4 that. And also, I'll note, I respect the  
5 role of the Advocates here. The Advocates  
6 are trying to push us to do more and to do  
7 it more completely than we otherwise would,  
8 and I respect that.

9 But at some point I think there needs  
10 to be an understanding and respect of our  
11 role. You have to let management manage.  
12 And in our role of managing the business we  
13 are trying to do right by all of our  
14 customers; not just one constituency.

15 And we are going to balance all of  
16 our obligations, safety and reliability and  
17 affordability and, yes, sustainability, we  
18 are focusing on all of those; but we are not  
19 going to focus on just one at the expense of  
20 the others.

21 MR. DASENT: Is it an option to just  
22 withdraw this spending altogether, Mr. Gold,  
23 these programs, for example, these important  
24 programs, as POWER has indicated?

1 MR. GOLD: I suppose it could be. I  
2 mean, I will say that's not my hope as I do  
3 personally agree with PGW pursuing this  
4 programming and reducing our emissions; and  
5 as folks know to this proceeding and past  
6 ones, that is exactly what we're working  
7 towards. I hope it doesn't come to that.

8 I am not speaking for POWER, but I'm  
9 guessing that's not what they want either.  
10 But is that an option? Sure, I suppose it  
11 could be.

12 MR. DASENT: That's all we have.

13 EXEC. DIR. McCLENDON: Thank you.

14 Mr. McDougall?

15 MR. McDOUGALL: Thank you,  
16 Ms. McClendon.

17 So to just sort of clarify a bit, you  
18 know, as far as our first question, you  
19 know, the Kleinginna testimony doesn't claim  
20 that PGW has done no stakeholder engagement,  
21 but there's a subset of interests called  
22 stakeholder meetings and that's really the  
23 focus of the Kleinginna testimony and that's  
24 what I would like to ask you about.

1                   As defined in the testimony, a  
2                   stakeholder meeting is a meeting between PGW  
3                   and the public, video or in person, that  
4                   allows for an update to be shared and, most  
5                   importantly, a substantial opportunity for  
6                   members of the public to share their  
7                   comments with PGW. And we're looking at two  
8                   important themes of interest, Scope 3  
9                   greenhouse gas reductions and geothermal.

10                  And I wanted to follow up on our  
11                  discovery question. We had asked if in FY  
12                  '23 to date there had been such a  
13                  stakeholder meeting convened. And just to  
14                  sort of underline, the question is not about  
15                  all forms of stakeholder engagement at large  
16                  but specifically about a meeting that allows  
17                  members of the public substantial time to  
18                  comment on the Scope 3 greenhouse gas and  
19                  geothermal.

20                  Mr. Gold, can you share about whether  
21                  and to what extent during FY '23 to date PGW  
22                  has convened such a stakeholder meeting?

23                  MR. GOLD: As you're referencing, our  
24                  stakeholder engagement includes a broad

1 swath of different types of activities.

2 One way to engage with our  
3 customers -- and this goes to my point  
4 earlier and I'll be inclusive and  
5 representative -- is some surveying to  
6 capture feedback in a way that is convenient  
7 to customers and all can respond to.

8 Not everybody is able to make public  
9 meetings and we want to make sure that we  
10 are able to capture as many of our  
11 consumers' concerns and interests as  
12 possible.

13 Also, one of the examples of public  
14 engagement we have is through our ongoing  
15 weatherization workshops where we go out to  
16 the community to provide these workshops.

17 I looked at the testimony, you said  
18 one of the values of the in-person  
19 stakeholder engagement including such a  
20 community group would be to help with  
21 implementation.

22 So this is an example of an event we  
23 are already doing to engage with folks to  
24 help with implementation, to make folks

1           aware of our program services and help them  
2           reduce their emissions.

3                         With our EnergySense energy  
4           efficiency programs, which is a great  
5           example of Scope 3 downstream customer  
6           initiatives that we have been addressing for  
7           over a decade now, we engage and also speak  
8           with community groups in making sure that  
9           they are aware of our programs and to help  
10          get the word out to their constituencies.

11                        And then, finally, the example we  
12          provided was the PGW Energy Innovation  
13          Symposium. This was, as I mentioned  
14          earlier, the start of what we hope builds to  
15          something bigger. It was a public event.  
16          It convened different panels of different  
17          types of experts with different perspectives  
18          on various clean energy transition-related  
19          topics.

20                        We didn't necessarily agree with all  
21          of the perspectives that were up there or  
22          how they were stated, but the point there  
23          was for PGW to convene this public dialogue  
24          representing a range of different

1 perspectives addressing all of the different  
2 considerations that we need to keep in mind  
3 in hopefully reducing our emissions as much  
4 as we possibly can going forward.

5 As I mentioned, this one event, the  
6 example event that I'm talking about now, is  
7 something that we hope to build out into the  
8 future.

9 MR. McDOUGALL: Thank you. That's  
10 really helpful information.

11 So I noted three items that you  
12 mentioned, weatherization workshops, you  
13 made reference to the EnergySense program --  
14 and before I go further, the weatherization  
15 workshops, those were actual meetings  
16 between PGW personnel and members of the  
17 public?

18 MR. GOLD: Those are events, public  
19 events, and programming we support to  
20 provide information on weatherization.  
21 Weatherization information is delivered to  
22 other organizations throughout the City.

23 MR. McDOUGALL: Okay. And  
24 approximately when did those occur during FY

1 '23?

2 MR. GOLD: I don't have that  
3 information off the top of my head.

4 MR. McDOUGALL: Okay. But your  
5 understanding is that at least one occurred  
6 during FY '23?

7 MR. GOLD: Subject to check, that's  
8 my understanding.

9 MR. McDOUGALL: Okay. Is that  
10 something we can confirm via transcript  
11 request?

12 MR. DASENT: Mr. Gold?

13 MR. GOLD: Sure. I thought that was  
14 up to you, Andre.

15 MR. DASENT: Yes, it is.

16 MR. McDOUGALL: Okay. And then have  
17 those meetings, just to sort of go through  
18 and make sure we understand --

19 EXEC. DIR. McCLENDON: Mr. McDougall,  
20 you requested a transcript request. Can you  
21 give us a chance to make sure we have it  
22 down correctly?

23 MR. McDOUGALL: Oh, of course,  
24 absolutely.

1 EXEC. DIR. McCLENDON: So the  
2 transcript request is the date of PGW's  
3 EnergySense programs during FY -- '23? '22?

4 MR. McDOUGALL: Well, let me ask a  
5 clarifying question.

6 Mr. Gold, when you say  
7 "weatherization workshop," is that the same  
8 as EnergySense or is that a separate item?

9 MR. GOLD: There are weatherization  
10 workshops and then there are EnergySense  
11 program community outreach efforts.

12 EXEC. DIR. McCLENDON: So the  
13 weatherization workshops is what you're  
14 concerned with, Mr. McDougall; correct?

15 MR. McDOUGALL: Yes; for this  
16 transcript request, the dates and then a  
17 sentence or two on the topics addressed,  
18 just to understand what the purpose of the  
19 meeting was. That would be terrific.

20 EXEC. DIR. McCLENDON: And I did ask  
21 what fiscal years. Are we talking only '23.

22 MR. McDOUGALL: Only '23 is fine.  
23 Thank you.

24 EXEC. DIR. McCLENDON: Thank you.

1 MR. McDOUGALL: Let me know,  
2 Ms. McClendon, when I can --

3 EXEC. DIR. McCLENDON: You can  
4 proceed now.

5 MR. McDOUGALL: Thank you,  
6 Ms. McClendon.

7 So for the weatherization workshops,  
8 Mr. Gold, is there a substantial opportunity  
9 for members of the public to make comments  
10 to PGW about the Scope 3 plan and the  
11 geothermal initiative?

12 MR. GOLD: I can't speak to exactly  
13 what occurs at the workshops. I doubt they  
14 would get into the geothermal projects  
15 specifically.

16 Insofar as our emission reduction  
17 plan and programming includes Scope 3,  
18 including customers' emissions, then as I'm  
19 saying, that's the primary topic of the  
20 meeting, is to help customers understand how  
21 they can reduce their emissions --

22 MR. McDOUGALL: Okay. So on that --

23 MR. GOLD: -- and conserve energy.  
24 Sorry; go ahead.

1 MR. McDOUGALL: Understood. Yes. I  
2 understand the link between the  
3 weatherization and the Scope 3.

4 What we're trying to understand is  
5 the extent to which at these workshops  
6 members of the public were provided an  
7 update on the overall Scope 3 reduction plan  
8 and an opportunity to provide input into it,  
9 and would you agree the answer to that is  
10 no?

11 MR. GOLD: Well, what I would say is,  
12 as you know, we are this year developing our  
13 comprehensive emissions plan. We are still  
14 in the process, as you know from the  
15 quarterly updates.

16 We are not at a point yet where we  
17 can report out to customers our plan because  
18 we haven't developed it. We are, as I  
19 mentioned before, always looking for  
20 opportunity to capture consumer feedback.

21 So one example -- I talked about  
22 customer surveys before -- one program that  
23 we are evaluating for further reducing our  
24 customer Scope 3 emissions is potentially

1           pursuing a voluntary tariff, a choice for  
2           customers to voluntarily purchase RNG,  
3           renewable natural gas.

4                     In theory, they would have the  
5           ability to pay more than they're paying  
6           right now voluntarily to purchase RNG,  
7           renewable natural gas, to reduce their net  
8           emissions. That's one program that we are  
9           evaluating.

10                    So one of the first things that we  
11           did was to put a survey out to our customers  
12           to see: Are you even interested in this  
13           thing? What do you want to know more about?  
14           What would your concerns be? How do you  
15           feel about it? So we can even capture some  
16           thoughts on how to design the plan.

17                    So that is to say we haven't reported  
18           out on the planning because we are still  
19           doing our plan. As we are identifying new  
20           opportunities in the plan, we are reaching  
21           out to customers to see how they feel about  
22           it. That's happening right now.

23                    MR. McDOUGALL: Okay. Thank you.  
24           That's very helpful.

1           So I want to proceed to the next item  
2           you mentioned, which is the EnergySense  
3           meetings. Can you share when those occurred  
4           during FY '23?

5           MR. GOLD: We're going to have the  
6           same back-and-forth that we had last one.

7           MR. McDOUGALL: I didn't know if you  
8           had that off the top of your head.

9           So just to confirm, you are not sure  
10          when the EnergySense meetings occurred in FY  
11          '23?

12          MR. GOLD: Correct.

13          MR. McDOUGALL: And would you say  
14          that your answers for that would be the same  
15          as for the weatherization workshops?

16          Let me just stop there because the  
17          topic of interest for us is, to be  
18          transparent, whether an update was provided  
19          on the progress of the overall Scope 3 plan  
20          and geothermal and, most importantly,  
21          whether there was a substantial opportunity  
22          for members of the public to share their  
23          comments on that. So that's our question  
24          about the EnergySense meetings that you

1 described.

2 MR. GOLD: My answers are the same.

3 MR. McDOUGALL: Okay. And then for  
4 the Energy Innovation Symposium, did that  
5 include updates on the Scope 3 emissions  
6 reduction plan, you know, understanding that  
7 the plan is not complete, but any updates on  
8 like how it was as of the time of the  
9 meeting and also were there updates shared  
10 on the geothermal initiatives at that event?

11 MR. GOLD: The updates on how the  
12 plans and the geothermal project are coming  
13 are provided separately publicly through  
14 those quarterly reports we submit.

15 I believe, as I'm thinking about the  
16 programming at the symposium, in general, as  
17 I remember, it discussed low carbon emission  
18 topics general -- you know, I shouldn't  
19 speculate. I'm forgetting exactly to what  
20 degree geothermal and Scope 3 emission  
21 reductions came up at the event.

22 I mean, for instance, we talked about  
23 renewable natural gas, we talked about  
24 hydrogen, which are all opportunities for

1           potentially reducing Scope 3 emissions.

2                   MR. McDOUGALL: Thank you.

3                   And can you describe the  
4           opportunities for public comment that were  
5           provided at the symposium specifically on  
6           the topics of the Scope 3 plan and the  
7           geothermal initiatives?

8                   MR. GOLD: Okay. A couple different  
9           things. I mean, you are asking what  
10          feedback/what public comments we allowed for  
11          on the PGW comprehensive emission plan,  
12          which has not been completed yet. So there  
13          was no feedback on a communicated PGW plan  
14          that has not been published and communicated  
15          yet.

16                   As far as comments, public comments,  
17          at the event, we did include public  
18          questions and answers to our panelists, so  
19          that was one way.

20                   We convened these panels of subject  
21          matter experts and each panel had its own  
22          focus and each panel was comprised of a  
23          pretty impressive, I think, at least, range  
24          of different subject matter experts that

1           were talking about the very detailed,  
2           technical, financial, critical  
3           considerations involved on these very  
4           topics.

5                       And that was the point of this event,  
6           was to convene this conversation between  
7           subject matter experts but make it public so  
8           folks could join and pose audience  
9           questions, Q&A sessions that were done at  
10          the end of each of the panels.

11                      MR. McDOUGALL: Okay. So do you have  
12          a sense of the proportion of time that was  
13          allocated in the agenda for members of the  
14          public to share their comments with PGW?

15                      MR. GOLD: The portion of time? It  
16          was a smaller portion of time compared to  
17          the panel discussion.

18                      MR. McDOUGALL: Okay. In the nature  
19          of, you know, questions and answers of the  
20          panel at the end of the panel would have  
21          been the opportunities available, if I  
22          understand; is that right?

23                      MR. GOLD: Correct.

24                      MR. McDOUGALL: Okay. And then just

1 also looking at our interrogatory question  
2 and response on this, I wanted to ask and  
3 confirm about the coming year.

4 You mentioned that PGW is not  
5 necessarily committed to always doing the  
6 exact same thing that it did in the prior  
7 year and is sort of considering, you know,  
8 potential new ways to connect with  
9 stakeholders.

10 I wanted to ask whether the Company  
11 is currently thinking about having a  
12 stakeholder meeting that allows for an  
13 update and for substantial comment from the  
14 public during FY '24.

15 MR. GOLD: We will certainly be  
16 providing updates publicly. We will  
17 certainly be looking for ways to capture  
18 reactions and feedback and input from our  
19 customers, as we always have and will  
20 continue to.

21 Whether that's going to be at a  
22 specific public in-person meeting at  
23 specifically defined milestones, I don't  
24 know. I don't know if that's going to be

1           how our new engagement opportunities play  
2           out in this coming year or not.

3                     It's something that we will evaluate  
4           and consider and if we think it is valuable  
5           and productive, it's something we will  
6           consider.

7                     MR. McDOUGALL: Thank you.

8                     And you mentioned the Company would  
9           consider in-person meetings. Would the  
10          Company also consider a video stakeholder  
11          meeting?

12                    MR. DASENT: You mean a remote  
13          meeting, like a Zoom?

14                    MR. McDOUGALL: Zoom basically. I  
15          don't want to use the brand name too much.  
16          It doesn't have to be Zoom, Skype. You  
17          know, a videoconference, and that may offer  
18          an additional advantage, you know, in terms  
19          of not being able to rent the space.

20                    I asked because you mentioned the  
21          Company would consider the in-person at a  
22          time and I wanted to ask would the Company  
23          also consider a videoconference stakeholder  
24          meeting.

1 MR. GOLD: Yes. I think it's a  
2 similar answer in that as we move forward in  
3 developing our comprehensive emissions plan  
4 and potentially new programs or services or  
5 issues within it for further reducing our  
6 emissions, we are undoubtedly going to be  
7 looking for feedback from our stakeholders.

8 When that time comes, we are going to  
9 develop the appropriate tactics and channels  
10 based on whatever we think is going to be  
11 most effective and value-add and equitable  
12 at that point in time.

13 And you are asking would we consider  
14 providing remote video, you know, feedback  
15 sessions? We can consider that.

16 MR. McDOUGALL: Thank you. That's  
17 helpful.

18 And then I also wanted to check in on  
19 the question of timing during FY '24. You  
20 know, as you know, many of these initiatives  
21 are moving. They are certainly  
22 time-sensitive. And, you know, as we  
23 addressed in the testimony, there are  
24 questions about what forms of stakeholder

1 engagement will occur before decision  
2 points.

3 Starting with the Scope 3 emissions,  
4 the timeline, the quarterly report says that  
5 the plan will be finalized by the end of  
6 August, and I wanted to ask what the  
7 Company's plans are for stakeholder  
8 engagement prior to the finalization of the  
9 Scope 3 plan.

10 MR. GOLD: Sure. So, first of all,  
11 it's already happening, as I described in  
12 that one survey example that we had, that  
13 one specific program for potentially  
14 addressing Scope 3 emission reductions in a  
15 specific way.

16 So we did a stakeholder engagement  
17 tactic to determine whether that made sense,  
18 the customers were interested, to help us  
19 think through the design. So the first part  
20 of the answer is yes because it is already  
21 happening.

22 I also want to talk about the plan  
23 and maybe get us back to the \$200,000 goal  
24 for our sustainability programming, which I

1 think we both agree with, that we all want  
2 PGW doing this work, which we're requiring  
3 this funding.

4 You know, we're going to put out this  
5 plan and just like ongoing stakeholder  
6 engagement, it's not going to be we're just  
7 going to wipe our hands and the plan is done  
8 and perfect and then we just walk away and  
9 this is the plan as we keep going forward.

10 We're going through this really  
11 detailed, rather technical and financial  
12 evaluation right now; building on what we're  
13 already doing; and thinking through what are  
14 viable, practical, impactful opportunities  
15 to build on what we're doing and then use  
16 that to set meaningful targets; and we're  
17 incorporating stakeholder engagement into  
18 that process, as I already mentioned.

19 Then once we get through that, this  
20 is going to be an ongoing exercise. We're  
21 going to keep on refining and building on  
22 our plans, refining them, or evaluating at  
23 least new opportunities.

24 There might be new technologies that

1 we don't even know about two years from now,  
2 three years from now, that could have a  
3 great impact in helping our customers reduce  
4 their emissions. We'll look at that at that  
5 time.

6 So I guess it's a two-part answer in  
7 that, one, we already are incorporating  
8 stakeholder engagement into this first plan  
9 that we're putting out and we will continue  
10 to do so going forward; and while we have  
11 high-level plans, there's going to be a  
12 number of decisions within it.

13 So, for instance, launching specific  
14 new programs, there's going to be a whole  
15 evaluation unto itself, like this voluntary  
16 RNG customer program that I mentioned,  
17 again, opportunities for evaluation and  
18 consumer feedback and stakeholder  
19 engagement, which we're incorporating  
20 already and will continue to do so.

21 MR. McDOUGALL: Thank you, Mr. Gold.

22 Just to clarify, the only stakeholder  
23 engagement that will gain input into the  
24 finalized plan is the RNG offset survey?

1 MR. GOLD: I would say I used a range  
2 of different stakeholder engagement examples  
3 earlier and insofar as how they provide a  
4 sense of Scope 3 emissions or overall  
5 emission reduction programming levels and  
6 targets, to me, then it's captured in our  
7 plan.

8 MR. McDOUGALL: Okay. So you are  
9 also pointing to the weatherization  
10 workshops, EnergySense meetings, and Energy  
11 Innovation Symposium that provided sort of  
12 pieces of the Scope 3 initiative for  
13 comment; is that correct?

14 MR. GOLD: Yes.

15 MR. McDOUGALL: Okay. Thank you.

16 And then I also wanted to follow up  
17 on the geothermal. You know, as you know,  
18 that is marked for a decision point in Q1 of  
19 FY '24.

20 Has there been any stakeholder  
21 engagement -- well, let me just ask, forward  
22 looking, to sort of shift gears, does the  
23 Company plan on doing any stakeholder  
24 engagement regarding the geothermal

1 initiative prior to the marked decision  
2 point in Q1 of FY '24?

3 MR. GOLD: So we are talking about  
4 stakeholder engagement, which covers a range  
5 of stakeholders. I have used customer  
6 outreach as one example. Our elected  
7 officials are our stakeholders. Our current  
8 customers are our stakeholders. Potential  
9 new customers are our stakeholders.  
10 Partners, vendors, employees, there's a  
11 range of stakeholders, right, we have been  
12 speaking with.

13 As one example, we have been engaging  
14 will potential end users and technical  
15 experts. That's another stakeholder.

16 On this project we have been engaging  
17 technical experts on prior projects that  
18 have done geothermal and potential customers  
19 for a potential new geothermal project.

20 So as long as that's considered  
21 stakeholder engagement, which it is, then,  
22 yes, that has occurred.

23 MR. McDOUGALL: Okay. But there's no  
24 specific plan for having a stakeholder

1 meeting at which members of the public can  
2 generally comment on this prior to the  
3 decision point for the initiative in Q1.

4 MR. GOLD: I'm not sure whether  
5 public comment on the decision point for the  
6 proposed pilot project evaluation is  
7 currently in the plans or not.

8 MR. McDOUGALL: Okay. But you  
9 mentioned the Company would consider a  
10 videoconference or in-person meeting, but no  
11 plans have been made yet; is that correct?

12 MR. GOLD: With that back-and-forth  
13 that we were having earlier, I thought we  
14 were specifically talking about the  
15 comprehensive emission reduction plan there;  
16 right?

17 MR. McDOUGALL: Well, from  
18 Mr. Kleinginna's testimony, the stakeholder  
19 meetings don't have to be just for one  
20 thing. In fact, it's probably most  
21 impactful and the best use of folks' time  
22 for PGW to provide updates on, you know, a  
23 number of the sustainability initiatives and  
24 also accept comments on them.

1           So just the question was, to confirm,  
2           you know, in the discovery response the  
3           Company stated that plans have not been made  
4           for FY '24 and I just wanted to sort of  
5           confirm that with regard to the decision  
6           point that is marked on the sustainability  
7           report for Q1 on this geothermal study. So  
8           that's the background.

9           MR. GOLD: So, I'm sorry, could you  
10          repeat the specific question you want me to  
11          address?

12          MR. McDOUGALL: Yes. The question  
13          was if the Company has any plans currently  
14          to do an in-person or videoconference  
15          stakeholder meeting prior to the decision  
16          point for the geothermal study in Q1 FY '24.

17          MR. GOLD: So my last answer was I'm  
18          not sure if PGW is including public comment  
19          into the geothermal project before the pilot  
20          project's decision point. I also mentioned  
21          the stakeholder engagement that we're  
22          already doing within this.

23          And when you referenced the earlier  
24          back-and-forth, I guess the summary I took

1 away from that is PGW is always looking to  
2 explore potential new ways of engaging with  
3 our stakeholders and evaluates them, you  
4 know, as warranted.

5 And insofar as geothermal does come  
6 up in our overall emission reduction  
7 discussions stakeholder engagement, then,  
8 yes, that would be captured in those  
9 considerations.

10 So, sure, we could consider in-person  
11 meetings. We could consider the video if we  
12 determine it's useful and productive and  
13 value-add at that point in time.

14 MR. McDOUGALL: Thank you, Mr. Gold.  
15 That's very helpful.

16 Let me ask Mr. Kleinginna --

17 EXEC. DIR. McCLENDON: Mr. McDougall,  
18 let me interrupt you for a second. Right  
19 now the meeting is technically scheduled to  
20 end at 12:00 and we want to give the members  
21 of the public their opportunity to speak.

22 So if you could try to wrap it up as  
23 best as you can, being mindful of the time  
24 and the need to let the public speak if they

1 so choose to do so.

2 MR. McDOUGALL: Absolutely.

3 Ms. McClendon, I was just about to check in  
4 with Mr. Kleinginna if he had any questions  
5 and go from there.

6 So, Mr. Kleinginna, did you have any  
7 further questions?

8 MR. KLEINGINNA: No, I don't.

9 MR. McDOUGALL: Okay.

10 Thank you, Mr. Gold. No further  
11 questions.

12 EXEC. DIR. McCLENDON: Thank you.

13 Before we proceed to the public  
14 section, I would like to go over the two TR  
15 requests that we have received to this point  
16 during this proceeding from the actual  
17 participants.

18 Earlier in the meeting I had noted  
19 that the first was going to be numbered  
20 TR-1. I would like to correct that. We are  
21 going to continue the numbering from the  
22 capital budget. So that will officially be  
23 TR-6.

24 TR-6 is: Can PGW provide the actual

1 expenditures for the prior fiscal years FY  
2 '21, FY '22, plus FY '23 estimated actual  
3 for its Gmerek expenditures?

4 Does that comport with PGW's  
5 understanding of the TR?

6 MR. DASENT: Yes.

7 EXEC. DIR. McCLENDON: Mr. Ballenger?

8 MR. BALLENGER: Yes. Thank you.

9 EXEC. DIR. McCLENDON: And  
10 Mr. McDougall?

11 MR. McDOUGALL: Yes.

12 EXEC. DIR. McCLENDON: The next is  
13 TR-7. The request is for PGW to provide the  
14 date and information on the weatherization  
15 workshops held by PGW in FY '23 to date.

16 Does that comport with your  
17 understanding, Mr. Dasent?

18 MR. DASENT: Yes.

19 EXEC. DIR. McCLENDON: Mr. McDougall?

20 MR. McDOUGALL: Yes. And if we can,  
21 I don't know if this would be a separate TR  
22 or the same one, but I think the dates and  
23 the topics addressed by the EnergySense  
24 meetings would also be relevant.

1 I wasn't totally clear if those were  
2 the same or different, but we clarified they  
3 are different. So if we could get the dates  
4 and a description of the agenda and topics  
5 addressed for the weatherization workshops  
6 and the EnergySense meetings, and just FY  
7 '23 is fine.

8 EXEC. DIR. McCLENDON: Okay. We'll  
9 include that in TR-7.

10 MR. McDOUGALL: Thank you,  
11 Ms. McClendon.

12 EXEC. DIR. McCLENDON: And then,  
13 finally, as is customary, TR-8 is going to  
14 be a summary of budget adjustments that are  
15 acceptable to each participant.

16 We are going to endeavor to get these  
17 out later this afternoon so that you guys  
18 can have them and get your responses in to  
19 the Hearing Examiners as soon as possible.

20 With that we are going to be opening  
21 the floor for comments from members of the  
22 public. Again, as I stated at the beginning  
23 of this meeting, this is the opportunity for  
24 members of the public to offer their

1           comments for consideration by the Commission  
2           of the FY '24 Operating Budget.

3                    You will be given three minutes in  
4           which to speak. You will be given warnings  
5           as your time begins to expire just so that  
6           you are able to wrap things up.

7                    I am going to ask that if any member  
8           of the public wishes to offer comments, that  
9           they raise their hand using the controls in  
10          Zoom now.

11                   At this time we have five people. I  
12          will give one more minute for others to  
13          raise their hand if they so choose.

14                   Okay. As of right now we have six  
15          people who have indicated that they wish to  
16          speak.

17                   Ms. Wushinske, you'll handle the  
18          timing.

19                   She will give you a warning when 30  
20          seconds remain. That is your cue to try to  
21          wrap up your statement at that time.

22                   Going down the list as I see them  
23          appear, the first name is Ms. Pamela  
24          Darville.

1 MS. DARVILLE: Good morning,  
2 everyone.

3 EXEC. DIR. McCLENDON: Ms. Darville,  
4 give us a moment. We have to start the  
5 timer.

6 MS. DARVILLE: Okay.

7 EXEC. DIR. McCLENDON: Ms. Wushinske,  
8 if you could leave yourself unmuted so that  
9 everyone can hear when the timer goes off so  
10 that there is no confusion.

11 HEARING EXAMINER WUSHINSKE: Okay,  
12 Ms. McClendon.

13 EXEC. DIR. McCLENDON: Thank you.  
14 If you're ready Ms. Wushinske?

15 HEARING EXAMINER WUSHINSKE: I am.

16 EXEC. DIR. McCLENDON: Ms. Darville,  
17 you may begin.

18 MS. DARVILLE: Thanks.

19 Good morning, everyone. My name is  
20 Pamela Darville. I am a resident of  
21 Philadelphia and a PGW customer. Thank you  
22 for the opportunity to comment today.

23 I attended PGW's Energy Innovation  
24 Symposium on February 24 of this year. I

1 was disappointed that PGW did not present  
2 any information or update on any geothermal  
3 studies or its activities or plans related  
4 to greenhouse gas reduction.

5 Therefore, there was no input from  
6 members of the public, workers, community  
7 groups, or other stakeholders about PGW's  
8 activities or input on how they could be  
9 implemented.

10 I support POWER's position that PGW's  
11 sustainability expenses should be approved  
12 on the condition that PGW hold two  
13 stakeholder meetings, in person or video,  
14 which would entail meaningful engagement  
15 with stakeholders.

16 And this isn't just POWER's position.  
17 In 2021 Mayor Kenney asked that PGW create a  
18 clear engagement strategy to include the  
19 concerns and desires of workers, residents,  
20 and other stakeholders in laying out a path  
21 for PGW's future.

22 I hope that the stakeholder meetings  
23 are productive and are meaningful and  
24 they're not based on the experience that I

1 had with the Energy Symposium.

2 I was, again, very disappointed, very  
3 surprised that PGW would hold something like  
4 that and not have any type of engagement  
5 with members of the public or stakeholders  
6 with this public utility.

7 So, again, thank you for allowing me  
8 to comment today.

9 EXEC. DIR. McCLENDON: Thank you,  
10 Ms. Darville.

11 Next we have Ms. Linnea Bond.

12 MS. BOND: Yes, ma'am.

13 EXEC. DIR. McCLENDON: Ms. Wushinske,  
14 are you ready?

15 HEARING EXAMINER WUSHINSKE: I am,  
16 Ms. McClendon.

17 EXEC. DIR. McCLENDON: Okay.

18 Ms. Bond, please introduce yourself  
19 and you may begin.

20 MS. BOND: My name is Linnea Bond.  
21 I'm a PGW ratepayer living in the Callowhill  
22 neighborhood. I'm also a health educator  
23 with Physicians for Social Responsibility  
24 Pennsylvania.

1 I would like to underscore some  
2 foundational truths from the health  
3 perspective that I think sometimes get lost  
4 in conversations like budget hearings.

5 First, using gas causes global  
6 warming. Methane especially from natural  
7 gas has 80 times the warming potential of  
8 carbon dioxide and in the 150 years of its  
9 commercial use gas companies have not been  
10 able to eliminate methane leaks from the  
11 commercial process.

12 In fact, some researchers estimate  
13 that the gas industry leaks are so numerous  
14 and significant yet underreported that gas  
15 is equal to coal in its effect on our  
16 planet's increasing temperatures.

17 Second, gas extraction harms the  
18 health of people who live near it, causing  
19 increased rates of cancer, respiratory  
20 illness, and premature morbidity.

21 A concerning theme I've noted since  
22 following PGW and other gas companies and  
23 utilities is a desire for less transparency  
24 out of an understanding that confronting

1           these critical truths and their logical  
2           conclusion that we must stop using gas will  
3           limit their potential profits.

4                     Unfortunately, I've observed more  
5           examples of this concerning obfuscation and  
6           surreptitiousness than time to share them in  
7           today and unfortunately PGW has not been  
8           exempt from this behavior.

9                     When gas companies, including  
10          utilities, have an incentive to double down  
11          on and expand gas industry for profit at the  
12          expense of health, we must require increased  
13          transparency, especially of our municipally  
14          owned utility, in order to ensure that our  
15          community is truly pursuing its priorities  
16          and achieving our stated goals.

17                    For this reason I support POWER's  
18          recommendation to approve PGW's  
19          sustainability consulting expenses on the  
20          condition that PGW convene two stakeholder  
21          meetings on sustainability, which include  
22          updates on PGW's greenhouse gas reduction  
23          and geothermal initiatives, and at which  
24          attendees can provide comments to PGW.

1 I would like to note that while  
2 Mr. Gold said that PGW is doing stakeholder  
3 engagement, the people here are  
4 stakeholders, ratepayers as well as  
5 concerned active citizens, some who are part  
6 of POWER and others like myself who are not,  
7 and we are asking for meetings on  
8 sustainability.

9 I don't think this action would be  
10 arduous. I think it would be an essential  
11 step in an important conversation.

12 I also agree with the recommendation  
13 to disallow PGW's proposed government  
14 relations expenditures of \$100,000. Based  
15 on observations I have made of gas industry,  
16 including utilities, when the industry  
17 interacts with government, it has less to do  
18 with protecting LIHEAP and more to do with  
19 protecting gas interests, again, in light  
20 of --

21 HEARING EXAMINER WUSHINSKE: You have  
22 30 seconds left of your time.

23 MS. BOND: Thank you -- in light of  
24 the significant changes in this moment which

1 the gas industry at large is resisting.

2 If PGW is going to continue to argue  
3 that these expenses are in support of  
4 LIHEAP, they should be required to provide  
5 documentation to this effect, again, in  
6 light of problematic and widespread patterns  
7 we are seeing across the industry and as we  
8 have seen from PGW in support of Gas  
9 Preemption Bill SB 275.

10 Thank you for the opportunity to  
11 comment today.

12 EXEC. DIR. McCLENDON: Okay. Thank  
13 you, Ms. Bond.

14 Next we have Steve Greenspan.

15 MR. GREENSPAN: Thank you for the  
16 opportunity, Ms. McClendon. Can you hear  
17 me?

18 EXEC. DIR. McCLENDON: We can hear  
19 you. Give us a moment.

20 Ms. Wushinske, are you ready?

21 HEARING EXAMINER WUSHINSKE: I am,  
22 Ms. McClendon.

23 EXEC. DIR. McCLENDON: Okay.

24 Mr. Greenspan, you may begin.

1 MR. GREENSPAN: My name is  
2 Dr. Stephen Greenspan. I'm a Philadelphia  
3 resident and grandfather of two children who  
4 live nearby and a PGW ratepayer. I am also  
5 a retired scientist and a former senior vice  
6 president of research of a large software  
7 company.

8 Much of my career was involved in  
9 designing the user experience requirements  
10 for complex systems. I conducted or  
11 participated in many successful stakeholder  
12 meetings. I am speaking today on behalf of  
13 POWER's recommendation for stakeholder  
14 meetings.

15 Mr. Golden in his comments stated  
16 that PGW conducts stakeholder engagement  
17 meetings. In his response to Mr. McDougall  
18 Mr. Gold described the weatherization  
19 workshops as informing the public.

20 Designing infrastructure and policies  
21 that anticipate the future needs of our  
22 community, especially in regard to climate  
23 change, must involve more than just  
24 informing the public.

1                   Stakeholder meetings must be more  
2                   than a simple presentation followed by  
3                   comments. Rather, participation should  
4                   include questions and answers in a true  
5                   dialogue format and stakeholders should be  
6                   consulted before decisions are made; not  
7                   after.

8                   I'm a Center City resident and a  
9                   ratepayer. I am not aware of ever being  
10                  invited -- nor do I know anyone in my  
11                  community who has been invited -- into PGW's  
12                  decision process. Are these published on  
13                  your website well in advance of the  
14                  meetings? Are the detailed findings of  
15                  these engagements made public?

16                  The quarterly reports on geothermal  
17                  analysis are extremely brief with no  
18                  details. For example, it's stated that  
19                  community engagement has taken place. Okay.  
20                  Which communities have been engaged with and  
21                  when? Where are the transcripts?

22                  You say you don't want requirements  
23                  on how to conduct stakeholder engagement.  
24                  Well, could you please publish PGW's

1 engagement process and allow the public to  
2 comment on this process?

3 Thank you for your time and  
4 attention.

5 EXEC. DIR. McCLENDON: Thank you,  
6 Mr. Greenspan.

7 Next we have Mr. Mitch Chanin.

8 Ms. Wushinske, are you ready?

9 HEARING EXAMINER WUSHINSKE: I am,  
10 Ms. McClendon.

11 EXEC. DIR. McCLENDON: Okay.

12 Mr. Chanin, you may begin.

13 MR. CHANIN: Great.

14 Thank you so much for the opportunity  
15 to comment today. My name is Mitch Chanin.  
16 I'm also a resident of Northeast Philly. My  
17 family is a PGW ratepayer.

18 I'm speaking as well in support of  
19 POWER's recommendations for conditional  
20 approval of the sustainability expenditures  
21 with a requirement that PGW hold stakeholder  
22 engagement meetings about the Scope 3  
23 emissions reduction plans as well as the  
24 geothermal initiative.

1 I didn't script out what I was going  
2 to say today, but I want to share that PGW  
3 has made a commitment to doing its part to  
4 meet the City of Philadelphia's commitment  
5 to achieve net zero greenhouse gas emissions  
6 by no later than 2050.

7 I continue to think the 2050 goal is  
8 too far into the future and that I think  
9 should be a subject of discussion at  
10 stakeholder meetings.

11 But even to attain that goal will  
12 mean a very large-scale redesign of our  
13 energy system in Philadelphia, particularly  
14 and maybe especially how we heat all of our  
15 buildings. And so the changes that we're  
16 discussing will be systemic, very large  
17 scale, with huge implications for customers,  
18 all residents, PGW workers, and more.

19 And so in order to come up with good  
20 solutions that rapidly eliminate greenhouse  
21 gases, ensure that everyone can afford the  
22 energy that they need, protect public safety  
23 and health, and protect workers, you know,  
24 those are very complex challenges and the

1           only way that we can come up with solutions  
2           that actually address all of the needs is by  
3           working together.

4                       We need extensive public engagement  
5           with very robust and thorough dialogue with  
6           lots of back-and-forth from all kinds of  
7           stakeholders and, as far as I can tell, that  
8           process hasn't even begun in any meaningful  
9           way so far, as we can see from  
10          Ms. Darville's report about the Energy  
11          Innovation Symposium back in February.

12                      So I hope that the Commission --  
13                      HEARING EXAMINER WUSHINSKE:   30  
14          seconds, Mr. Chanin.

15                      MR. CHANIN:   -- the Commission has a  
16          chance to set a new direction.  The  
17          stakeholder engagement that took place last  
18          year did not even come close to meeting the  
19          need or to satisfying Mayor Kenney's  
20          directive in 2021 and I hope the Commission  
21          will require PGW to begin a much more robust  
22          stakeholder engagement process in the coming  
23          fiscal year.

24                      Thank you.

1 EXEC. DIR. McCLENDON: Thank you,  
2 Mr. Chanin.

3 Next we have Ms. Nadine Young.

4 Ms. Wushinske, are you ready?

5 HEARING EXAMINER WUSHINSKE: I am,  
6 thank you.

7 EXEC. DIR. McCLENDON: Okay. Thank  
8 you.

9 Ms. Young, you may proceed.

10 MS. YOUNG: Yes. Thank you for  
11 allowing my comment today. Nadine Young.  
12 I'm a Philadelphia resident and a PGW  
13 ratepayer.

14 I'm a grandmother to two little girls  
15 and I fear for their future for all the  
16 reasons that were discussed by Ms. Linnea  
17 Bond in her comments because we are failing  
18 to end the burning of fossil fuels. In  
19 fact, I believe that there is no future in  
20 which PGW burns fossil fuels.

21 I would first like to comment on  
22 Mr. Gold's statement that POWER Interfaith  
23 is trying to insert itself into managing  
24 PGW.

1 I don't speak for POWER, but from  
2 what I've seen and heard from them, I  
3 believe that rather than trying to manage  
4 PGW, POWER and folks like me are working to  
5 help PGW officials understand that a  
6 transition away from fossil fuels is in the  
7 cards for them and it's urgent.

8 I read the transcript of Mark  
9 Kleinginna's testimony for POWER and I'm  
10 here to support what I think is the most  
11 important of his recommendations, and that  
12 is that the Commission impose explicit  
13 conditions to its approval of the \$200,000  
14 budget item for purchased services related  
15 to sustainability planning.

16 The conditions should be explicit;  
17 not general and vague. PGW must convene two  
18 stakeholder meetings in fiscal 2024 about  
19 its progress on sustainability, one meeting  
20 in the first quarter, one in the third.

21 Those meetings will only be  
22 productive if the Commission explicitly  
23 requires PGW to provide written reports on  
24 its progress on its sustainability plan and

1 on its geothermal initiative in particular.

2 Those stakeholder meetings must  
3 provide ample opportunity for the attendees  
4 to comment and there must be a dialogue.

5 PGW officials must provide thorough  
6 responses to the comments.

7 You will note that I used --

8 HEARING EXAMINER WUSHINSKE: 30  
9 seconds, Ms. Young.

10 MS. YOUNG: Thank you -- I used the  
11 words "explicit" and "must" frequently here.  
12 I do this because all of these conditions  
13 are essential for a clear understanding of  
14 what's required and they are consistent with  
15 Mayor Kenney's December '21 directive.

16 Thank you.

17 EXEC. DIR. McCLENDON: Thank you,  
18 Ms. Young.

19 Last we have Ms. Rachel Mulbry.

20 MS. MULBRY: I'm here.

21 EXEC. DIR. McCLENDON: Ms. Wushinske,  
22 are you ready to begin?

23 HEARING EXAMINER WUSHINSKE: I am,  
24 thank you.

1 EXEC. DIR. McCLENDON: Ms. Mulbry,  
2 you can proceed.

3 MS. MULBRY: Thank you.

4 My name is Rachel Mulbry and, like  
5 others who have spoken, I'm a Philly  
6 resident and a PGW ratepayer. I live in the  
7 Cobbs Creek section of the City and I'm  
8 really proud that PGW is a public utility  
9 and that, as such, I have the opportunity to  
10 be here today and to provide comments.

11 I want to start by saying that I  
12 support POWER's recommendation to require  
13 PGW to hold participatory stakeholder  
14 meetings about the utility's greenhouse  
15 reduction planning and geothermal  
16 initiative.

17 As others have noted before me, Mayor  
18 Kenney wrote to the Philadelphia Facilities  
19 Management Corporation back in 2021, so  
20 years have passed, and asked PGW to create a  
21 clear engagement strategy to include the  
22 concerns and desires of workers, residents,  
23 and other stakeholders in laying out a path  
24 for PGW's future.

1                   As a resident and a ratepayer I often  
2                   hear from my friends and neighbors about the  
3                   health and economic harm caused by PGW's  
4                   current model. None of them have been  
5                   invited to be part of this clear engagement  
6                   strategy that Mayor Kenney asked PGW to  
7                   create.

8                   I am deeply concerned about PGW's  
9                   future and how residents and workers will be  
10                  protected during the necessary and  
11                  inevitable transition off natural gas and I  
12                  believe that delaying meaningful stakeholder  
13                  engagement hurts all of us. It hurts  
14                  residents, it hurts PGW workers, and it  
15                  hurts loved ones that we all hold dear.

16                  For that reason I call on the Gas  
17                  Commission to require the two FY '24  
18                  stakeholder meetings on sustainability  
19                  recommended by POWER.

20                  Thank you.

21                  EXEC. DIR. McCLENDON: Thank you,  
22                  Ms. Mulbry.

23                  That represents all of the members of  
24                  the public who requested an opportunity to

1 speak.

2 So at this time I am going to confirm  
3 that we did go through all of the TR  
4 requests. Those will be submitted to the  
5 participants before close of business today.

6 Are there any last-minute  
7 housekeeping matters that need to be  
8 addressed?

9 First, Mr. Dasent for PGW?

10 MR. DASENT: Yes, Ms. McClendon. I  
11 do note that we'll have in the brief our  
12 response to the general inflation adjustment  
13 that Mr. Morgan makes and just wanted to  
14 make sure we are addressing all of the  
15 items, but we can do certain things in our  
16 brief.

17 EXEC. DIR. McCLENDON: Okay.  
18 Actually, after we go through this, I am  
19 going to go through the list of items that  
20 the Commission is looking to be addressed in  
21 your briefs.

22 Mr. Ballenger, any housekeeping  
23 matters from your side?

24 MR. BALLENGER: Not to my knowledge.

1 Thank you, Ms. McClendon.

2 EXEC. DIR. McCLENDON: Okay.

3 Mr. McDougall?

4 MR. McDOUGALL: No, thank you,  
5 Ms. McClendon, not to my knowledge.

6 EXEC. DIR. McCLENDON: Okay. Thank  
7 you.

8 As I noted, we will be sending out  
9 the list of TR requests.

10 And correct me if I'm wrong,  
11 Ms. Wushinske, but we will be sending out a  
12 briefing memo also detailing our  
13 expectations with regard to the briefs.

14 Just as a reminder, we are looking  
15 for succinctness in these briefs.

16 Also, according to our list, these  
17 are the issues that are to be addressed.  
18 Most were discussed today. There is one  
19 that has not been addressed during the  
20 proceeding. However, it was raised in  
21 submitted written testimony so it is  
22 included.

23 Those items are as follows:  
24 lobbying expenses; labor expenses not

1 related to the CIS program, which has  
2 already been agreed to at the beginning of  
3 this proceeding; Facilities Management's  
4 water expenses; the general inflation rate  
5 that Mr. Dasent just mentioned; and the  
6 stakeholder meeting topic.

7 Again, we are looking for  
8 succinctness in these briefs and further  
9 directions regarding them will be coming out  
10 later on.

11 If there is nothing else from  
12 Commission Staff, this will conclude this  
13 public hearing for the Philadelphia Gas  
14 Commission in the FY '24 Operating Budget  
15 Proceeding.

16 If Commission Staff would please  
17 remain on the call, everyone else, I  
18 respectfully request that you do exit.  
19 Thank you very much for your time today.

20 MR. DASENT: I'm sorry.

21 EXEC. DIR. McCLENDON: Mr. Dasent?

22 MR. DASENT: Yes. One thing that  
23 I'll note, in going down the list and just  
24 checking it while we were speaking, is

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security also needs to be on that list.

EXEC. DIR. McCLENDON: You are correct. Thank you for that correction.

MR. DASENT: That's it. Thank you.

EXEC. DIR. McCLENDON: Again, all will be addressed in the briefing memo, so thank you.

MR. DASENT: Okay.

MR. BALLENGER: Thank you as well.

MR. McDOUGALL: Thank you.

MR. DASENT: Thank you.

- - -

(Whereupon the hearing adjourned at 12:05 p.m.)

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Reported By: Susan Marie Migatz, RMR, CRR

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